

Refund & Cancellation Policy and Privacy Statement

IoT Impact Conference & Exhibition 2019

General

This event is open to those with an interest to understand if they are IoT ready and commitment to support IoT development across communities and industries in Australia.

This event showcases the ways in which industry, government and communities are Seizing the IoT Opportunity for today and the future, through real-life case studies, insightful conference streams, interactive workshops and a well-structured expo.

This is not a public event. Attendees will be asked to identify their affiliation when registering. The conference is a two-day event – it is hoped that attendees will be able to move through the transformative discussion over the whole two days.

Best Case Scenario are the appointed professional conference organiser, to deliver the IoT Impact Conference & Exhibition, 10 and 11 September 2019, on behalf of IoT Alliance Australia (“IoTAA”).

Provisions of Conference

Morning tea, lunch and afternoon tea are provided in the registration fee (applicable to Connect Ticket and Workshop Ticket only).

Ticket Purchase

Ticketing is managed by Best Case Scenario on behalf of IoTAA (all prices below are GST exclusive and are in Australian dollars AUD).

- Connect Ticket (Full Conference) Standard Rate is \$995
- Connect Ticket (Full Conference) IoTAA Member Rate is \$800
- Early Bird Rate to 1 June 2019 is \$750
- Early Bird IoTAA Member Rate to 1 June 2019 is \$675
- Workshop Day 1 Morning Session Ticket is \$150
- Workshop Day 1 Afternoon Session Ticket is \$150
- Workshop Day 1 Both Sessions Ticket is \$200
- Workshop Day 2 Morning Session Ticket is \$150
- Workshop Day 2 Afternoon Session Ticket is \$150
- Workshop Day 2 Both Sessions Ticket is \$200
- Cocktail Ticket including drinks and canapes at the end of the first day of the conference is \$65
- Exhibit Ticket is free

We ask that you please ensure you purchase the correct tickets and choose the add-ons relevant to your requirements.

The conference registration is for two days there is no one-day registration offered.

Ticket purchase can be made by credit card or by invoice online.

Should you require assistance at any time please do not hesitate to contact Jace at Best Case Scenario via [email](#) or phone 02 8060 8398 prior to finalising your registration.

Cancellation and refund policy

Full refund will be provided if cancellation occurs 7-days prior to the conference commencement on 10 September 2019. No refunds after this date.

No concession rates apply.

This policy applies in addition to, and does not limit, any rights you may have under the Australian Consumer Law.

Refund Processing

IoTAA will refund any fees paid to IoTAA as a result of amending your registration and/or associated requirements, after taking into consideration the relevant cancellation policy, within 7 business days of receiving a refund request.

Credit card surcharges are non-refundable.

Refunds will only be processed to the credit card or bank account of the individual, organisation or institution from which the payment was received.

This policy applies in addition to, and does not limit, any rights you may have under the Australian Consumer Law.

Event Cancellation or Postponement

Should an Event be cancelled or postponed due to unforeseen circumstances, Best Case Scenario and IoTAA will endeavour to process a full refund within 90 days of such circumstances becoming known.

If you have any concerns or require clarification, please do not hesitate to contact Jace at Best Case Scenario via [email](#) or phone 02 8060 8398.

This policy applies in addition to, and does not limit, any rights you may have under the Australian Consumer Law.

Shipping and Delivery Policy

We do not sell any physical goods or services. All purchases made through our website or associated systems for membership or events shall be delivered virtually. Every reasonable effort will be made to provide an immediate confirmation of all purchases. To verify purchases directly, contact us at 02 8060 8398.

Security Policy and Privacy Policy of Best Case Scenario

In this section, "we" refers to Best Case Scenario.

We have security measures in place to protect against the loss, misuse and alteration of information under our control. We protect secure data with industry-standard firewall and password protection systems. We periodically review and improve our security and privacy policies as necessary. Only pre-authorized individuals have access to our servers and information provided by our users.

We will not disclose or share Personal Information collected on our website with any third party, except as required by law and/or pursuant to a governmental request, or as necessary to provide services to support its software solutions. We will never use information collected

for any purposes other than those specifically designated.

We may disclose Personal Information when it has reason to believe that disclosing such information is necessary to identify, contact or bring legal action against someone who is violating the law, or may be causing injury to or interference with other users or anyone else who could be harmed by such activities.

We will use Personal Information only in ways that are compatible with the purposes for which it was collected or subsequently authorized by the individual. Reasonable steps will be taken to ensure that Personal Information is relevant accurate, complete and current, to its intended use.

Please note that no data transmission over the Internet is infallible. Any information transmitted through our website is done at the user's own risk. Once we receive the information, we will take every reasonable precaution to ensure its security.

IoTAA Privacy Statement

Provision of the information requested in this form is voluntary. The information is being collected by Best Case Scenario on behalf of IoTAA for the purpose of administering the conference. Refusal to provide your information may mean that you cannot attend the conference.

Your personal information may be disclosed to external providers for the purpose of administering the conference, or if disclosure is required or authorised by law.

Your personal information will be held by IoTAA, Industry Hub, Level 3, Building 11, 81 Broadway, Ultimo NSW 2007. You have the right to access and correct the personal information that IoTAA holds about you. If you would like to access or update your personal information, please email hello@iot.org.au.